

# VIRTUAL HEALTH

## SOLUTION

Enabling technology such as tablet-based videoconferencing, store-forward applications, and consumer health solutions can assist patients and providers to achieve their health and wellness objectives. Our Virtual Health Solution is designed to assess and leverage emerging technology and processes, remove geospatial barriers, improve work flow, drive efficiency and enhance access to information and services, across your clinical and business operations.

### TRANSFORMING HEALTH

As healthcare embraces the new wave of advanced consumer technologies, the successful integration of these enabling solutions are a business imperative. The widespread adoption of consumer technology has shifted the focus of care delivery from site-based acute episodic care to care delivery where and when needed. vHealth positions you to effectively meet the changing expectations of your patients and stakeholders, and to advance a host of enhanced services to support care delivery and access to information when and where it's needed.

### OUR SOLUTION

Healthtech has expertise in strategy, technology infrastructure, mobile health technology, user adoption and change management. Our Solution delivers:

- Business and management insight into the drivers behind virtual health targets
- Development of strategies to leverage vHealth opportunities
- Integration and optimization of vHealth technologies and associated processes
- Point of care access to data, voice, image and video
- Reduction in infrastructure investment
- Improved facility and workflow design
- vHealth adoption strategies and tactics

### .. ADVANCING ACCESS TO HEALTHCARE THROUGH EMERGING TECHNOLOGY

REMOTE FIRST NATIONS IN BRITISH COLUMBIA HAVE LIMITED ON-SITE ACCESS TO HEALTH SERVICES. ONE PROVIDER IN NORTHERN BRITISH COLUMBIA HAS UTILIZED HEALTHTECH'S vHEALTH SOLUTION TO PLAN AND IMPLEMENT THE DEPLOYMENT OF MOBILE DEVICES TO THEIR HYPER-MOBILE WORKFORCE - IMPROVING ACCESS TO CARE, REDUCING TRAVEL TIME AND ENHANCING THE HEALTH AND WELL BEING OF COMMUNITY MEMBERS.

REAL EXPERIENCE ■■■■ REAL RESULTS

## THE SERVICES

The full suite of services included in our vHealth Solution are listed below.

### PLANNING SERVICES

- Regional / Jurisdictional Governance Model Development
- vHealth Readiness / Optimization Assessments
- vHealth Strategic and Tactical Plans
- Enterprise and Solution Architecture and Design
- Procurement and Vendor Management Plan
- Mobile Apps Development Plan
- Operations Plan (including Human Resource Plan and Budget)
- Stakeholder Engagement Plan
- Change Management Plan
- Operational Process and Workflow Plans
- Privacy & Information Security Architecture and Plan
- Risk Management Plan
- Evaluation Plan

### IMPLEMENTATION AND ADOPTION SERVICES

- Complete Project Management Services (including development and deployment of PMO as required)
- Project Plan Implementation and Reporting
- Technical and Operational Process Deployment
- Best Practice Clinical Protocol Development and Deployment
- Vendor Management
- Identification of Target Adopters and Adoption Drivers and Barriers
- Adopter Readiness Assessments
- Adopter Engagement and Change Management
- Training and Knowledge Transfer
- Performance / Adoption Evaluation

## OUR VALUE

We are Canada's preferred healthcare IM / IT consulting firm for five distinct reasons:

### Real Results

200 healthcare IM / IT projects delivered annually.

### Efficient Service

We deliver to your specifications, timelines and cost structure.

### Unparalleled Industry Experience

30 years of health sector experience. 75% of our people have clinical backgrounds.

### Practical Knowledge

Our consultants have worked in the contemporary healthcare landscape. We know what works and doesn't.

### Tailored Solutions

Our clinical background, experience and practical knowledge add up to a nimble, responsive, cost effective and focused solution.

We manage complexity and allow you to manage healthcare.

## OUR COMPANY

Healthtech Consultants is the leading Canadian provider of information management services exclusively to the healthcare sector. Our cutting edge strategies, proven methodologies and innovative solutions transform health system management, and care delivery through the use of technology. Our in-house teams of clinicians, health system managers and information specialists know healthcare and understand its unique challenges. We know that results matter. We have solutions that are innovative, realistic, sustainable and tailored to meet your needs. For over 30 years, our real experience has delivered real results by providing patients and clinicians the information they need to drive improved health outcomes.

Please contact the Healthtech account manager for your institution directly, or our support staff at [solutions@healthtech.ca](mailto:solutions@healthtech.ca), for additional information. We are happy to answer any questions you may have about our solutions or services, arrange a site evaluation, or schedule a visit to discuss your current or new requirements at any time.

“HEALTHTECH CONSULTANTS TRANSFORMS HEALTHCARE WITH INNOVATIVE INFORMATION MANAGEMENT AND TECHNOLOGY SOLUTIONS”

**HEALTHTECH**  
CONSULTANTS