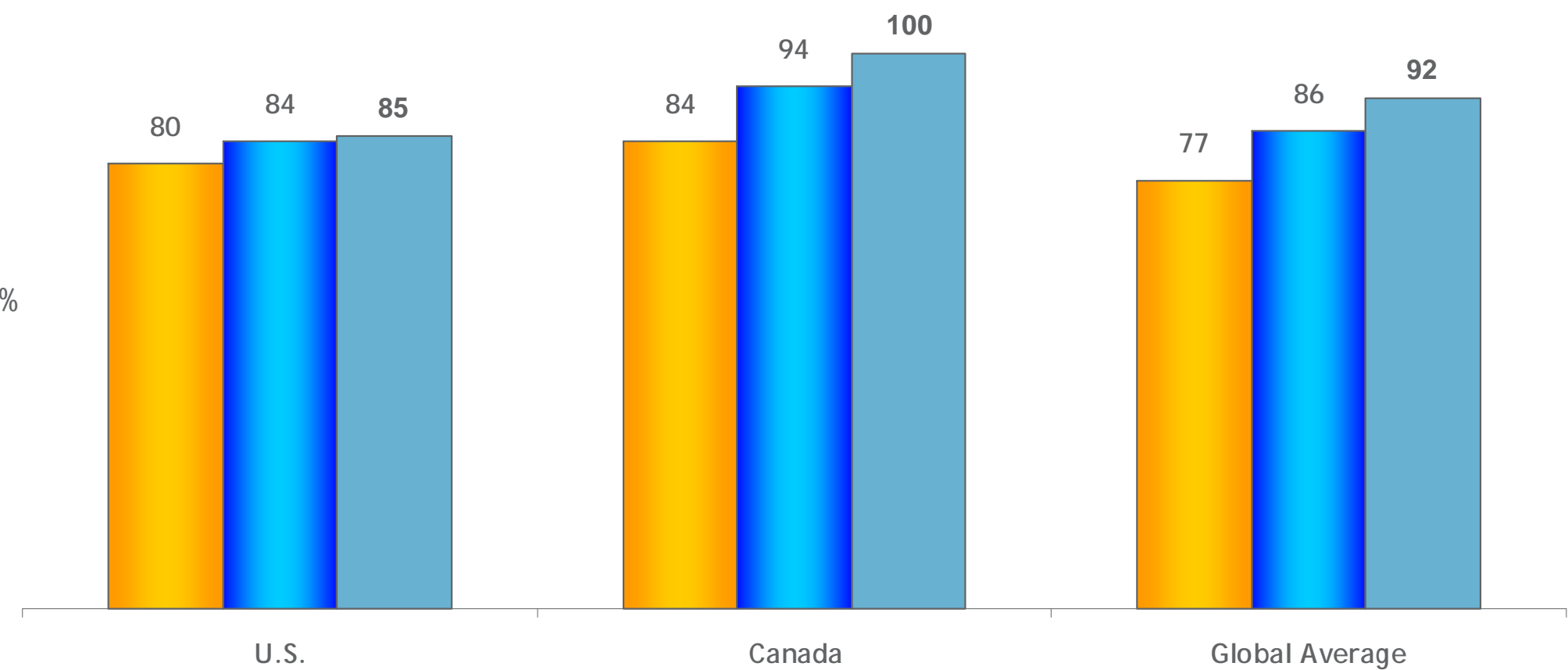


# Consumer Confidence Index

Q1 2009

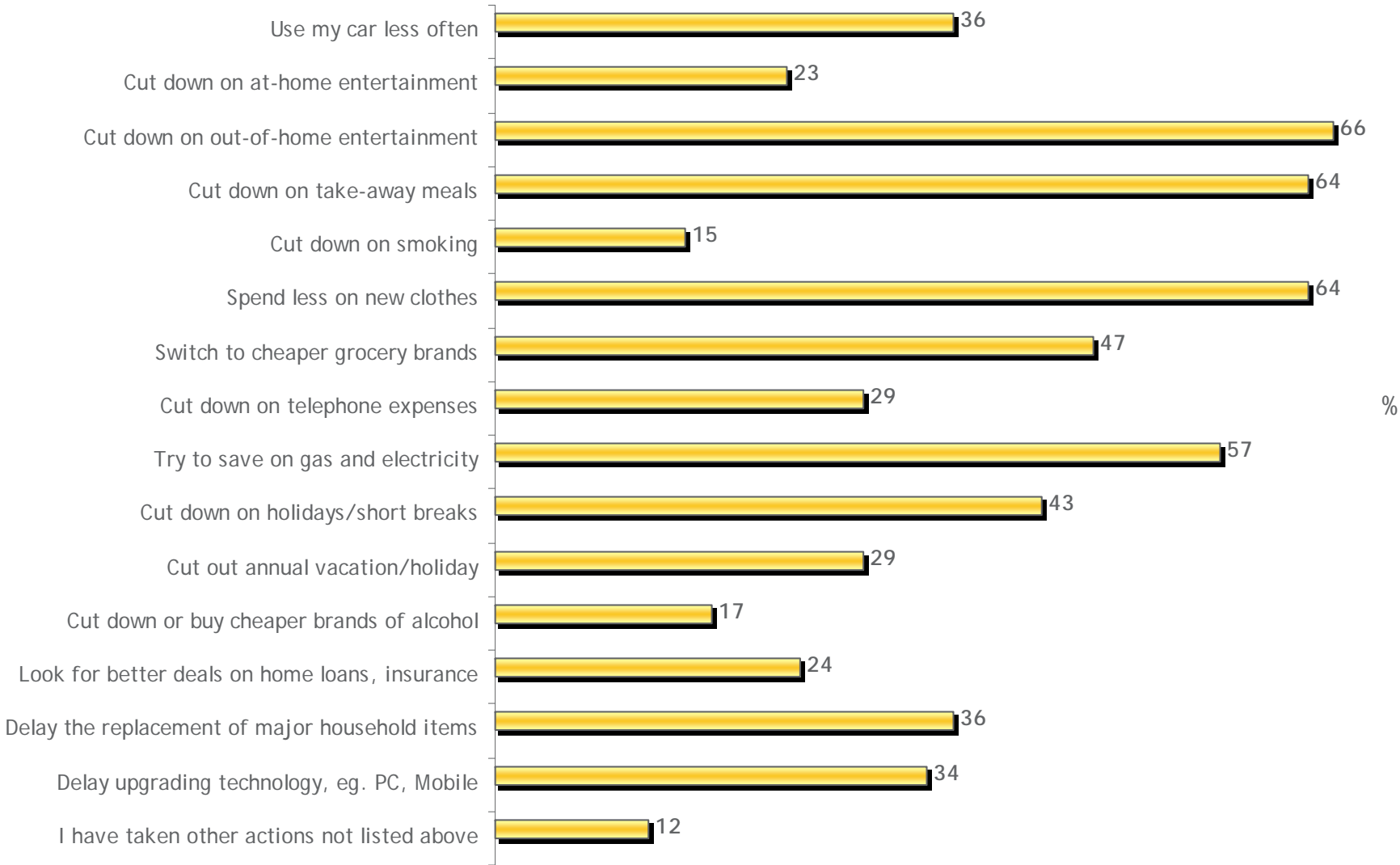
Q3 2009

Q1 2010



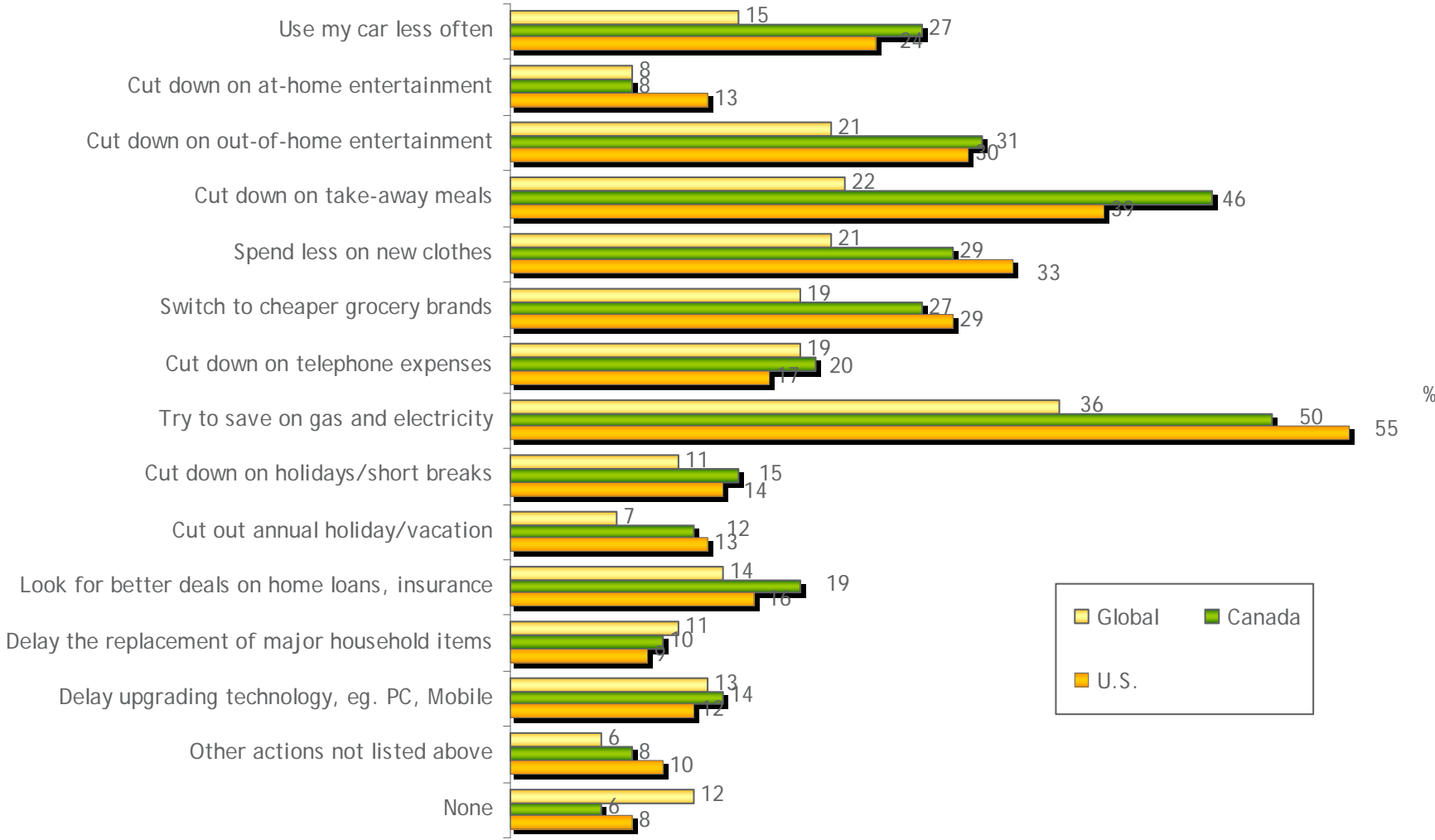
Base : All respondents n=30765

# Compared to this time last year, what actions have you taken to save on household expenses?



Base : 329 respondents, Canada

# When economic conditions improve, which of these do you expect you will continue to do?



Base : 18,627 respondents